COUTURE CONNECTIONS CLIENT AGREEMENT

12-month annual gifting program

Client / business: _____ **Start date:** _____

Contact name: _____ **Email:** _____

1. SELECT YOUR ANNUAL PLAN

Select one plan. Each plan has a 12-month commitment; gifts may be scheduled flexibly rather than sent in equal monthly quantities.

SELECT	ANNUAL CONNECTIONS	MONTHLY PAYMENT	12-MONTH TOTAL
[ ]	24	$120	$1,440
[ ]	36	$180	$2,160
[ ]	48	$240	$2,880
[ ]	60	$300	$3,600

2. WHAT IS INCLUDED

Your selected annual number of curated gifts, personalized gift messages, professional packaging, standard shipping within the contiguous United States, and monthly gifting coordination. Gifts rotate quarterly; individual items may vary based on availability while maintaining the intended gift experience.

3. TERM & PAYMENT

The agreement begins on the start date above and continues for 12 months. You agree to the monthly amount for your selected plan, for a total of 12 payments. Payment due date and payment method will be confirmed in writing at enrollment. Enrollment through standard online checkout does not, by itself, authorize automatic recurring charges. Any recurring payment authorization will be obtained separately. Taxes or exceptional delivery charges, if applicable, will be disclosed before billing.

4. SCHEDULING & CLIENT RESPONSIBILITIES

You may allocate your annual connections across the year, subject to reasonable fulfillment lead times. You will provide accurate recipient names, delivery addresses, dates, and messages by the deadlines communicated during monthly planning. We will contact you around the 15th for review and request confirmation around the 20th. Late or incomplete details may delay delivery; unused connections do not automatically roll into a new contract year.

5. DELIVERY & CHANGES

We will coordinate shipment to the addresses you approve. Notify us promptly of address or schedule changes. Once an order is prepared or shipped, changes may not be possible. We will work with you on shipment issues, but carrier delays and incorrect client-provided addresses can affect delivery.

6. EARLY CANCELLATION

To request cancellation before the 12-month term ends, email linda@couturegifting.com. The proposed early cancellation fee is **25% of the remaining unpaid contract balance** (remaining scheduled monthly payments x 25%), to the extent permitted by applicable law and subject to the final attorney-approved terms. Amounts already due and charges for gifts already fulfilled remain payable; no amount will be charged twice for the same loss. This clause must be reviewed for reasonableness before use.

7. COMMUNICATION & AGREEMENT

We will use your designated email for planning and account notices. Changes to this agreement must be confirmed in writing by both parties. If a provision is unenforceable, the remaining provisions continue to the extent permitted by law. Arizona law governs, subject to any mandatory applicable consumer protections.

CLIENT ACKNOWLEDGMENT: I have selected the plan above and understand the 12-month term, monthly payment obligation, gifting process, and proposed early cancellation terms.

Client signature: _____ Date: _____

Couture Gifting representative: _____ Date: _____